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NOTICE OF ALLOWANCE AND FEE(S) DUE

909 7590 10011/2011 Pillsbury Winthrop Shaw Pittman, LLP (NV) POS 10500 McLean VA 22102 EXAMINER
PHAN, JOSEPH T

ART UNIT PAPER NUMBER
2614

DATE MAILED: 10/11/2011

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/072,898	02/12/2002	Hannes Eberle	067220-0313074	3570

TITLE OF INVENTION: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES WITH CUSTOMIZED MESSAGE DEPENDING ON RECIPIENT

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1740	\$0	\$0	\$1740	01/11/2012

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 1SI. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

HOW TO REPLY TO THIS NOTICE:

I. Review the SMALL ENTITY status shown above.

If the SMALL ENTITY is shown as YES, verify your current SMALL ENTITY status:

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B. If the status above is to be removed, check box 5b on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

A. Pay TOTAL FEE(S) DUE shown above, or

B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and 1/2 the ISSUE FEE shown above.

IL PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Mail Stop ISSUE FEE Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

or Fax (571)-273-2885

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where

appropriate. All further indicated unless correct maintenance fee notifica	correspondence includir ed below or directed oth tions.	ng the Patent, advance of herwise in Block 1, by (rders and notification of a) specifying a new corre	naintenance fees w spondence address;	ill be and/or	mailed to the current (b) indicating a sepa	correspondence address as trate "FEE ADDRESS" for
CURRENT CORRESPONDENCE ADDRESS (Note: the libek I for any charge: of address) 7599 Pillsbury Winthrop Shaw Pittman, LLP (NV) PO Box 10500 McLean, VA 22102			Fee pap	Note: A certificate of mailing can only be used for domestic mailing of the free() Tanamintal This certificate camous be used for any other accompanying papers. Each additional paper, such as an assignment or formal drawing, must have its own certificate of mailing or transmission. Certificate of Mailing or Transmission I hereby certify that this Fee(s) Transmittal is being deposited with the United States Potal Service with sufficient protaing for first class mail in an envelope addressed to the Mail Soy 1881; FEET address above, or being facstimal transmitted to the USFTO (51) 275-2888, on the date incleared below			
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APPLICATION NO.	FILING DATE		FIRST NAMED INVENTOR		ATTO	RNEY DOCKET NO.	CONFIRMATION NO.
10/072,898	02/12/2002		Hannes Eberle		0	57220-0313074	3570
INTERACTIVE VOICE	SERVICES WITH CUS	TOMIZED MESSAGE I	ON AND AUTOMATIC I DEPENDING ON RECIPI	ENT			
APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUI	FEE	TOTAL FEE(S) DUE	DATE DUE
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1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.56). CRA 1.56). Change of correspondence address for Change of Correspondence Address form PTOSB/122) attached. Fee Address 'indication (or 'Fee Address' Indication form PTOSB/47, Rev U3-92 or more recent) attached. Use of a Customer Number is required.			or agents OR, alternati (2) the name of a single registered attorney or 2 registered patent attorney	(1) the names of up to 3 registered patent attorneys cagents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or a agent) and the names of up to 2 registered patent attorneys or a agents. If no name is lated, no name will be printed.			
PLEASE NOTE: Un recordation as set fort (A) NAME OF ASSI	less an assignee is ident th in 37 CFR 3.11. Comp GNEE	ified below, no assignee pletion of this form is NO	(B) RESIDENCE: (CITY	atent. If an assign assignment. 7 and STATE OR C	OUNT	RY)	ocument has been filed for
Please check the appropr	riate assignee category or	categories (will not be p	rinted on the patent):	Individual 🖵 Co	rporati	on or other private gro	oup entity 🚨 Government
4a. The following fee(s) are submitted: Issue Fee Publication Fee (No small entity discount permitted) Advance Order - # of Copies			ib. Payment of Fee(s): (Please first reapply any previously paid issue fee shown above) \[\begin{align*} \text{ here is enclosed.} \\ \begin{align*} \text{ Payment by reditic ard, Form PTO-2038 is attached.} \end{align*} \] The Director is hereby authorized to charge the required fee(s), any deficiency, or credit any overpayment, to Deposit Account Number (enclose an extra copy of this form).				
5. Change in Entity Sta	tus (from status indicate	d above)				`	
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Authorized Signature				Date			
Typed or printed name				Registration N	o		
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APPLICATION NO FILING DATE FIRST NAMED INVENTOR ATTORNEY DOCKET NO. CONFIRMATION NO. 10/072.898 02/12/2002 Hannes Eberle 067220-0313074 3570 10/11/2011 Pillsbury Winthrop Shaw Pittman, LLP (NV) PHAN, JOSEPH T PO Box 10500 ART UNIT McLean VA 22102

> 2614 DATE MAILED: 10/11/2011

Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(application filed on or after May 29, 2000)

The Patent Term Adjustment to date is 1212 day(s). If the issue fee is paid on the date that is three months after the mailing date of this notice and the patent issues on the Tuesday before the date that is 28 weeks (six and a half months) after the mailing date of this notice, the Patent Term Adjustment will be 1212 day(s).

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (http://pair.uspto.gov).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.

Privacy Act Statement

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

- The information on this form will be treated confidentially to the extent allowed under the Freedom
 of Information Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C 552a). Records from this system of
 records may be disclosed to the Department of Justice to determine whether disclosure of these
 records is required by the Freedom of Information Act.
- A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
- 3. A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record.
- 4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
- 5. A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
- A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2004 and 2006. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals
- 8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspection or an issued patent.
- A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

	Application No.	Applicant(s)				
	10/072,898	EBERLE ET AL.				
Notice of Allowability	Examiner	Art Unit				
	JOSEPH T. PHAN	2614				
The MAILING DATE of this communication appe All claims being allowable, PROSECUTION ON THE MERITS IS herewith (or previously malled), a Notice of Allowance (PTOL-85) NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATEN of the Office or upon petition by the applicant. See 37 CFR 1.313	(OR REMAINS) CLOSED in this app or other appropriate communication GHTS. This application is subject to	olication. If not included will be mailed in due course. THIS				
I. Magnetic This communication is responsive to <u>06/17/2011.</u>						
 An election was made by the applicant in response to a rest requirement and election have been incorporated into this action. 	riction requirement set forth during t	ne interview on; the restriction				
 The allowed claim(s) is/are <u>27, 29-32, 34-38, 40-51, 54, 56-</u> 	59, 61-65, 67-80.					
4.	been received. been received in Application No cuments have been received in this r	national stage application from the				
noted below. Failure to timely comply will result in ABANDONMENT of this application. THIS THREE-MONTH PERIOD IS NOT EXTENDABLE. 5. A SUBSTITUTE OATH OR DECLARATION must be submitted. Note the attached EXAMINER'S AMENDMENT or NOTICE OF						
INFORMAL PATENT APPLICATION (PTO-152) which gives reason(s) why the oath or declaration is deficient.						
6. ☐ CORRECTED DRAWINGS (as "replacement sheets") must be submitted.						
(a) 🔲 including changes required by the Notice of Draftsperson's Patent Drawing Review (PTO-948) attached						
 hereto or 2) to Paper No./Mail Date 	•					
 (b) including changes required by the attached Examiner's Amendment / Comment or in the Office action of Paper No./Mail Date 						
Identifying indicia such as the application number (see 37 CFR 1. each sheet. Replacement sheet(s) should be labeled as such in ti						
 DEPOSIT OF and/or INFORMATION about the deposit of B attached Examiner's comment regarding REQUIREMENT FO 						
Attachment(s)						
 Notice of References Cited (PTO-892) 	Notice of Informal P					
2. Notice of Draftperson's Patent Drawing Review (PTO-948)	 Interview Summary Paper No./Mail Dat 					
 Information Disclosure Statements (PTO/SB/08), Paper No./Mail Date 		7. Examiner's Amendment/Comment				
Examiner's Comment Regarding Requirement for Deposit of Biological Material	_	nt of Reasons for Allowance				
	9. Other					
/JOSEPH T PHAN/ Primary Examiner, Art Unit 2614						
U.S. Patent and Trademark Office	<u> </u>					

U.S. Patent and Trademark Office PTOL-37 (Rev. 03-11) Application/Control Number: 10/072,898 Page 2

Art Unit: 2614

Allowable Subject Matter

Claims 27, 29-32, 34-38, 40-51, 54, 56-59, 61-65, 67-80 allowed. Renumbered 1-46 respectively.

2. The following is an examiner's statement of reasons for allowance: The prior art of record, does not expressly disclose, among other features: a voice address to deliver the service output information via an outbound telephone call; processing the service to generate and personalize the service output information for the registered subscriber in response to determining that a delivery condition has been met; initiating an outbound telephone call to the voice address, detecting the identity associated with the recipient of the outbound call; customizing the presentation of the output information depending on the detected identity associated with the recipient of the outbound telephone call and the criteria specified during the registration process.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Any inquiry concerning this communication or earlier communications from the examiner should be directed to JOSEPH T. PHAN whose telephone number is (571)272-7544. The examiner can normally be reached on Flexible (normally Mon-Thurs 9am-7pm EST).

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Fan Tsang can be reached on (571) 272-7547. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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Art Unit: 2614

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/JOSEPH T PHAN/ Primary Examiner, Art Unit 2614